

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : PARTOVI, Hadi; et al. *Official* *7/9/03*
Serial No. : 09/513,236 Group Art Unit: 2152
Filed : February 24, 2000 Examiner: NGUYEN, Quang
For : Method and Apparatus for Content Personalization over a Telephone
Interface with Adaptive Personalization

AGENDA FOR EXAMINER INTERVIEW

Assistant Commissioner for Patents & Trademarks
Washington, D.C. 20231

Sir:

The below set forth additional limitations are submitted for discussion during the telephone interview with the Examiner, which is scheduled for Wednesday July 9, 2003 at 11 am.

1. selecting a content, as a function of said user profile and a content type, from a plurality of information contained in one or more sources consisting of the world wide web, a database, a repository and a third party.

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2. selecting a qualified voice character as a function of said user profile and a voice characteristic of said user.

3. receiving a response to said presented qualified content from said user; and transferring said user to a third part transaction system as a function of said response.

Respectfully submitted,

WAGNER, MURABITO & HAO, LLP

Dated: *July 8, 2003*

Eric J. Gash
Registration No. 46,274

Two North Market Street
Third Floor
San Jose, CA 95113
(408) 938-9060